



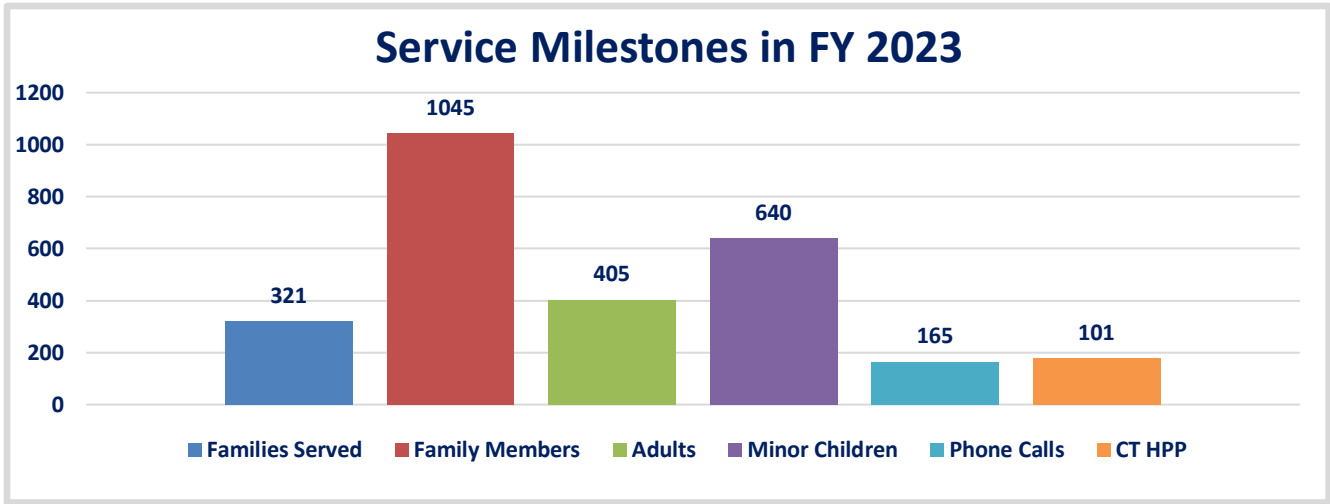
Year in Review FY 2023
July 1, 2022 to June 30, 2023

Always Home, Inc. was founded in 1998 to address the needs of Eastern Connecticut’s homeless and at-risk families. Our mission is Preventing Family Homelessness. As the region’s leading non-profit service provider dedicated exclusively to serving families with minor children, we provide parents with the tools they need to overcome their housing crisis and create a path forward. Since our founding, Always Home has helped thousands of families achieve housing stability.

The typical Always Home client family is living at or near the Federal Poverty Level, struggling to afford Connecticut’s high cost of housing on low-wage jobs. Most families are spending 50% of their take-home pay on rent, leaving little for savings and other basic needs. Through pioneering homelessness prevention services, Always Home works to eliminate core barriers that contribute to housing instability, so families build lasting security. The strategies below form the cornerstone of our efforts to reduce the number of households falling into homelessness.



Year-over-year data shows that preventing an episode of homelessness costs less than emergency sheltering and re-housing and results in better outcomes for families. In Fiscal Year 2023, Always Home assisted 321 families in housing crisis, a 12% increase over last fiscal year. Through early, proactive intervention, nearly 100% of families served avoided emergency shelter or homelessness. Only one family required short-term emergency sheltering (6 nights/7 days) until a suitable housing solution was developed.



The 321 families Always Home served in FY 2023 were comprised of 1,045 family members including 640 minor children. A total of 237 of these families were single-parent households trying to make ends meet on one low income. All these families received individualized case management services and targeted financial assistance, as needed. Always Home’s staff also responded to phone calls from 165 families seeking housing assistance. Although these families may have been ineligible for our programs at the time they called, they still received budget guidelines and referrals, as necessary, but not our full case management services. Additionally, Always Home offered case management support to an additional 101 households (individuals and families) as part of a contract Always Home had with the Connecticut Department of Housing’s Homeless Prevention Program (HPP), a statewide initiative to reduce COVID-related evictions and reliance on the emergency shelter system. This contract ended in March 2023.

At Always Home, we see too many parents who experienced homelessness when they were young. By helping parents avoid homelessness today and create a more resilient future for their children, Always Home strives to break this cycle of generational homelessness.

Always Home would not be able to make a difference in families’ lives without generous community support. We are deeply grateful to the philanthropic individuals, businesses, foundations, state and local government, local Rotaries and non-profit clubs, the faith-based community and countless volunteers who together contributed \$821,640 in support of our mission in Fiscal Year 2023.

FY 2023 Support

